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8/3/11

Ziona Hayon
Hayon Manufacturing
9682 Borgata Bay Blvd.
Las Vegas, Nevada 89147
Hello Ziona:

I wanted to take the opportunity to write this letter to let you know how pleased we are with the Hayon 6400 Pan Greaser we purchased from you last year at the IBIE show in Las Vegas.

Over the previous year, we have come to depend on the machine for all of our spraying needs. What used to take one person 3 hours to accomplish, can now be completed in 20 minutes with two people. Besides the obvious labor benefits, we are now able to purchase pan grease in bulk rather than buying expensive aerosol cans, which add a further level of savings.

Additionally, the machine sprays so evenly we were able to reduce the overall amount of grease we use to lubricate the pans and achieve a more consistent, improved release of our products. By switching from aerosol propelled cans, we were also able to eliminate waste and reduce our carbon footprint, which is good for us, our customers, and the entire planet.

I have to say, as well, that you and the group at Hayon have been incredibly responsive and positive in any dealings you have had with us, from technical advice, to suggesting different brands of grease, to providing us with quick and efficient after-market support. I wish all companies were as professional and easy to deal with as Hayon. I can truly say it is clear you take care of the customer and stand behind your products fully. It's a pleasure dealing with you always.

Sincerely,

A handwritten signature in black ink that reads "Chris Jurca". The signature is fluid and cursive, written over a light blue horizontal line.

Chris Jurca, Partner, Bread & Cie Wholesale Bakery